# **Chapter 8**

# The Office of the Auditor General of Ontario

The Office of the Auditor General of Ontario (Office) serves the Legislative Assembly and the citizens of Ontario by conducting value-for-money and financial audits and reviews, and reporting on them. In so doing, the Office helps the Legislative Assembly hold the government, its administrators and grant recipients accountable for how prudently they spend public funds, and for the value they obtain for the money spent on behalf of Ontario taxpayers.

The work of the Office is performed under the authority of the *Auditor General Act*. In addition, under the *Government Advertising Act, 2004*, the Auditor General is responsible for reviewing and deciding whether or not to approve certain types of proposed government advertising (see Chapter 6 for more details on the Office's advertising review function). Also, in a year that a regularly scheduled election is held, the Auditor General is required under the *Fiscal Transparency and Accountability Act, 2004* to review and deliver an opinion on the reasonableness of the government's pre-election report on its expectations for the financial performance of the province over the next three fiscal years.

All three acts can be found at **www.e-laws.gov. on.ca**.

# **General Overview**

## Value-for-money Audits in the Annual Report

About two-thirds of the Office's work relates to value-for-money auditing, which assesses how well a given "auditee" (the entity that we audit) manages and administers its programs or activities. Value-for-money audits delve into the auditee's underlying operations to assess the level of service being delivered to the public and the relative costeffectiveness of the service. The Office has the authority to conduct value-for-money audits of the following entities:

- Ontario government ministries;
- Crown agencies;
- Crown-controlled corporations; and
- organizations in the broader public sector that receive government grants (for example, agencies that provide mental-health services, children's aid societies, community colleges, hospitals, long-term-care homes, school boards and universities).

The *Auditor General Act* (Act) [in subclauses 12(2)(f)(iv) and (v)] identifies the criteria to be considered in a value-for-money audit:

• Money should be spent with due regard for economy.

- Money should be spent with due regard for efficiency.
- Appropriate procedures should be in place to measure and report on the effectiveness of programs.

The Act requires that the Auditor General report on any instances he or she may have observed where these three value-for-money criteria have not been met. More specific criteria that relate directly to the operations of the particular ministry, program or organization being audited are also developed for each value-for-money audit.

The Act also requires that the Auditor General report on instances where the following was observed:

- Accounts were not properly kept or public money was not fully accounted for.
- Essential records were not maintained or the rules and procedures applied were not sufficient to:
  - safeguard and control public property;
  - effectively check the assessment, collection and proper allocation of revenue; or
  - ensure that expenditures were made only as authorized.
- Money was expended for purposes other than the ones for which it was appropriated.

Assessing the extent to which the auditee complies with the requirement to protect against these risks is generally incorporated into both value-formoney audits and "attest" audits (discussed in a later section). Other compliance work that is also typically included in our value-for-money audits includes determining whether the auditee adheres to key provisions in legislation and the authorities that govern the auditee or the auditee's programs and activities.

Government programs and activities are the result of government policy decisions. Thus, our value-for-money audits focus on how well management is administering and executing government policy decisions. It is important to note, however, that in doing so we do not comment on the merits of government policy. Rather, it is the Legislative Assembly that holds the government accountable for policy matters by continually monitoring and challenging government policies through questions during legislative sessions and through reviews of legislation and expenditure estimates.

In planning, performing and reporting on our value-for-money work, we follow the relevant professional standards established by the Chartered Professional Accountants of Canada (formerly the Canadian Institute of Chartered Accountants). These standards require that we have processes for ensuring the quality, integrity and value of our work. Some of the processes we use are described in the following sections.

### **Selecting What to Audit**

The Office audits major ministry programs and activities, organizations in the broader public sector and Crown-controlled corporations. Audits are selected using a risk-based approach. Since our mandate expanded in 2004 to allow us to examine organizations in the broader public sector, our audits have covered a wide range of topics in sectors such as health (hospitals, long-term-care homes, Community Care Access Centres and mental-health service providers), education (school boards, universities and colleges), and social services (children's aid societies and social service agencies), as well as several large Crown-controlled corporations.

In selecting what program, activity or organization to audit each year, we consider how great the risk is that an auditee is not meeting the three value-for-money criteria, which results in potential negative consequences for the public it serves. The factors we consider include the following:

- the impact of the program, activity or organization on the public;
- the total revenues or expenditures involved;
- the complexity and diversity of the auditee's operations;
- the results of previous audits and related follow-ups;

- recent significant changes in the auditee's operations;
- the benefits of conducting the audit compared to the costs; and
- the significance of the potential issues an audit might identify.

We also consider work that has been done by the auditee's internal auditors, and may rely on, or reference, that work in the conduct of our audit. Depending on what that work consists of, we may defer an audit or change our audit's scope to avoid duplication of effort. In cases where we do not diminish the scope of our audit, we still use and reference the results of internal audit work in our audit report.

# Setting Audit Objectives, Audit Criteria and Assurance Levels

When we begin an audit, we set an objective for what the audit is to achieve. We then develop suitable audit criteria to evaluate the design and operating effectiveness of key systems, policies and procedures to address identified risks. Developing criteria involves extensive research on work done by recognized bodies of expertise; other organizations or jurisdictions delivering similar programs and services; management's own policies and procedures; applicable criteria applied in other audits; and applicable laws, regulations and other authorities. To further ensure their suitability, the criteria we develop are discussed with the auditee's senior management at the planning stage of the audit.

The next step is to design and conduct tests so that we can reach a conclusion regarding our audit objective and make relevant and meaningful observations and recommendations. Each audit report has a section titled "Audit Objective and Scope," in which the audit objective is stated and the scope of our work is explained.

We plan our work to be able to obtain and provide assurance at an "audit level"—the highest reasonable level of assurance that we can obtain using our regular audit procedures. Specifically, an audit level of assurance is obtained by interviewing management and analyzing information that management provides; examining and testing systems, procedures and transactions; confirming facts with independent sources; and, where necessary because we are examining a highly technical area, obtaining independent expert assistance and advice. We also use professional judgment in much of our work.

Standard audit procedures are designed to provide "a reasonable level of assurance" (rather than an "absolute level") that the audit will identify significant matters and material deviations. Certain factors make it difficult for audit tests to identify all deviations. For example, we may conclude that the auditee had a control system in place for a process or procedure that was working effectively to prevent a particular problem from occurring, but auditee management or staff might be able to circumvent such control systems, so we cannot guarantee that the problem will never arise.

With respect to the information that management provides, under the Act we are entitled to access all relevant information and records necessary to perform our duties.

The Office can access virtually all information contained in Cabinet submissions or decisions that we deem necessary to fulfill our responsibilities under the Act. However, out of respect for the principle of Cabinet privilege, we do not seek access to the deliberations of Cabinet.

Infrequently, the Office will perform a review rather than an audit. A review provides a moderate level of assurance, obtained primarily through inquiries and discussions with management; analyses of information provided by management; and only limited examination and testing of systems, procedures and transactions. We perform reviews when:

- it would be prohibitively expensive or unnecessary to provide a higher level of assurance; or
- other factors relating to the nature of the program or activity make it more appropriate to conduct a review instead of an audit.

### **Communicating with Management**

To help ensure the factual accuracy of our observations and conclusions, staff from our Office communicate with the auditee's senior management throughout the value-for-money audit or review. Early in the process, our staff meet with management to discuss the objective, criteria and focus of our work in general terms. During the audit or review, our staff meet with management to update them on our progress and ensure open lines of communication. At the conclusion of on-site work, management is briefed on our preliminary results. A draft report is then prepared and discussed with the auditee's senior management, which provides written responses to our recommendations. These are discussed and incorporated into the draft report, which the Auditor General finalizes with the deputy minister or head of the agency, corporation or grant-recipient organization, after which the report is published in Chapter 3 of the Auditor General's Annual Report.

# **Special Reports**

As required by the Act, the Office reports on its audits in an Annual Report to the Legislative Assembly. In addition, the Office may make a special report to the Legislative Assembly at any time, on any matter that, in the opinion of the Auditor General, should not be deferred until the Annual Report.

Two sections of the Act authorize the Auditor General to undertake additional special work. Under section 16, the Standing Committee on Public Accounts may resolve that the Auditor General must examine and report on any matter respecting the Public Accounts. Under section 17, the Legislative Assembly, the Standing Committee on Public Accounts or a minister of the Crown may request that the Auditor General undertake a special assignment. However, these special assignments are not to take precedence over the Auditor General's other duties, and the Auditor General can decline such an assignment requested by a minister if he or she believes that it conflicts with other duties.

In recent years when we have received a special request under section 16 or 17, our normal practice has been to obtain the requester's agreement that the special report will be tabled in the Legislature on completion and made public at that time. This year, the following special reports requested under section 17 by the Standing Committee on Public Accounts were tabled:

- an audit of the Education Sector Collective Agreements – September 1, 2012 to August 31, 2014 (tabled in November 2014);
- an audit of private security contracts for the 2015 Pan/Parapan American Games (tabled in November 2014);
- a review of the Ministry of Transportation's winter highway maintenance program (tabled in April 2015); and
- an audit of Community Care Access Centres, including examinations of compensation and of the cost-effectiveness of care protocols and home visits (tabled in September 2015).

In addition, under subsection 9(3) of the *Government Advertising Act, 2004*, we submitted a special report in May 2015 on the government's proposed amendments to that legislation.

# **Attest Audits**

Attest audits are examinations of an auditee's financial statements. In such audits, the auditor expresses his or her opinion on whether the financial statements present information on the auditee's operations and financial position in a way that is fair and that complies with certain accounting policies (in most cases, with Canadian generally accepted accounting principles). As mentioned in the overview of value-for-money audits, compliance audit work is often incorporated into attest audit work. Specifically, we assess the controls for managing risks relating to improperly kept accounts; unaccounted-for public money; lack of recordkeeping; inadequate safeguarding of public property; deficient procedures for assessing, collecting and properly allocating revenue; unauthorized expenditures; and not spending money on what it was intended for.

### **The Auditees**

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Every year, we audit the financial statements of the province and the accounts of many agencies of the Crown. Specifically, the Act [in subsections 9(1), (2), and (3)] requires that:

- the Auditor General audit the accounts and records of the receipt and disbursement of public money forming part of the province's Consolidated Revenue Fund, whether held in trust or otherwise;
- the Auditor General audit the financial statements of those agencies of the Crown that are not audited by another auditor;
- public accounting firms appointed as auditors of certain agencies of the Crown perform their audits under the direction of the Auditor General and report their results to the Auditor General; and
- public accounting firms auditing Crowncontrolled corporations deliver to the Auditor General a copy of the audited financial statements of the corporation and a copy of the accounting firm's report of its findings and recommendations to management (typically contained in a management letter).

Chapter 2 discusses this year's attest audit of the province's consolidated financial statements.

We do not typically discuss the results of attest audits of agencies and Crown-controlled corporations in this report. Agency legislation normally stipulates that the Auditor General's reporting responsibilities are to the agency's board and the minister(s) responsible for the agency. Our Office also provides copies of our independent auditor's reports and of the related agency financial statements to the deputy minister of the associated ministry, as well as to the Secretary of the Treasury Board. We identify areas for improvement during the course of an attest audit of an agency and provide our recommendations to agency senior management in a draft report. We then discuss our recommendations with management and revise the report to reflect the results of our discussions. After the draft report is cleared and the agency's senior management has responded to it in writing, the auditor prepares a final report, which is discussed with the agency's audit committee (if one exists). We bring significant matters to the attention of the Legislature by including them in our Annual Report.

Part 1 of Exhibit 1 lists the agencies that were audited during the 2014/15 audit year. The Office contracts with public accounting firms to audit a number of these agencies on the Office's behalf. Part 2 of Exhibit 1 and Exhibit 2 list the agencies of the Crown and the Crown-controlled corporations, respectively, that were audited by public accounting firms during the 2014/15 audit year. Exhibit 3 lists significant organizations in the broader public sector whose accounts are also audited by public accounting firms and included in the province's consolidated financial statements.

## Other Stipulations of the Auditor General Act

The Auditor General Act came about with the passage on November 22, 2004, of the Audit Statute Law Amendment Act (Amendment Act), which received Royal Assent on November 30, 2004. The purpose of the Amendment Act was to make certain changes to the Audit Act to enhance our ability to serve the Legislative Assembly. The most significant of these changes was the expansion of our Office's value-for-money audit mandate to organizations in the broader public sector that receive government grants.

### **Appointment of Auditor General**

Under the *Auditor General Act* (Act), the Auditor General is appointed as an officer of the

Legislative Assembly by the Lieutenant Governor in Council—that is, the Lieutenant Governor appoints the Auditor General on the advice of the Executive Council (the Cabinet). The appointment is made "on the address of the Assembly," meaning that the appointee must be approved by the Legislative Assembly. The Act also requires that the Chair of the Standing Committee on Public Accounts—who, under the Standing Orders of the Legislative Assembly, is a member of the official opposition—be consulted before the appointment is made (for more information about the Standing Committee on Public Accounts, see Chapter 7).

### Independence

The Auditor General and staff of the Office are independent of the government and its administration. This independence is an essential safeguard that enables the Office to fulfill its auditing and reporting responsibilities objectively and fairly.

The Auditor General is appointed to a 10-year, non-renewable term, and can be dismissed only for cause by the Legislative Assembly. Consequently, the Auditor General maintains an arm's-length distance from the government and the political parties in the Legislative Assembly and is thus free to fulfill the Office's legislated mandate without political pressure.

The Board of Internal Economy—an all-party legislative committee that is independent of the government's administrative process—reviews and approves the Office's budget, which is subsequently laid before the Legislative Assembly. As required by the Act, the Office's expenditures relating to the 2014/15 fiscal year have been audited by a firm of chartered professional accountants, and the audited financial statements of the Office have been submitted to the Board and subsequently must be tabled in the Legislative Assembly. The audited statements and related discussion of expenditures for the year are presented at the end of this chapter.

# **Confidentiality of Working Papers**

In the course of our reporting activities, we prepare draft audit reports and findings reports that are considered an integral part of our audit working papers. Under section 19 of the Act, these working papers do not have to be laid before the Legislative Assembly or any of its committees. As well, our Office is exempt from the *Freedom of Information and Protection of Privacy Act* (FIPPA). This means that our draft reports and audit working papers, including all information obtained from an auditee during the course of an audit, are privileged, and cannot be accessed by anyone under FIPPA.

# **Code of Professional Conduct**

The Office has a Code of Professional Conduct to ensure that staff maintain high professional standards and keep up a professional work environment. The Code is intended to be a general statement of philosophy, principles and rules regarding conduct for employees of the Office. Our employees have a duty to conduct themselves in a professional manner and to strive to achieve the highest standards of behaviour, competence and integrity in their work.

The Code explains why these expectations exist and further describes the Office's responsibilities to the Legislative Assembly, the public and our auditees. The Code also provides guidance on disclosure requirements and the steps to be taken to avoid conflict-of-interest situations. All employees are required to complete an annual conflict-of-interest declaration and undergo a police security check upon being hired and every five years thereafter.

# Office Organization and Personnel

The Office is organized into portfolio teams, intended to align with related audit entities and to foster expertise in the various areas of audit activity. The portfolios, loosely based on the government's own ministry organization, are each headed by a Director, who oversees and is responsible for the audits within the assigned portfolio. Directors report to Assistant Auditors General. Reporting to the Directors and rounding out the teams are audit Managers and various other audit staff (see **Figure 1**).

The Auditor General, the Assistant Auditors General and the Chief Operating Officer make up the Office's Executive Committee. The Auditor General, the Assistant Auditors General, the Chief Operating Officer, the Directors, and the Managers of Human Resources and of Communications and Government Advertising make up the Office's Senior Management Committee.

# Canadian Council of Legislative Auditors

This year, Manitoba hosted the 43rd annual meeting of the Canadian Council of Legislative Auditors (CCOLA) in Winnipeg from August 23 to 25, 2015. This annual gathering is held jointly with the annual conference of the Canadian Council of Public Accounts Committees. It brings together legislative auditors and members of the Standing Committees on Public Accounts from the federal government and the provinces and territories, and provides a very useful forum for sharing ideas and exchanging information.

# **International Visitors**

As an acknowledged leader in value-for-money auditing, the Office frequently receives requests to meet with visitors and delegations from abroad to discuss the roles and responsibilities of the Office and to share our value-for-money and other audit experiences. During the period from October 1, 2014, to September 30, 2015, the Office hosted delegations from China, South Africa and Ethiopia, as well as visitors from Cameroon, Ghana, Tanzania and Vietnam.

# Results Produced by the Office This Year

This was another successful year for the Office, particularly given the unprecedented amount of additional special work requested this year.

- In total, while operating within our budget:
- we conducted 14 value-for-money audits;
- we conducted the majority of the audit work for, and released, four special reports under section 17; and
- we issued a special report on government advertising.

As mentioned in the earlier Attest Audits section, we are responsible for auditing the province's consolidated financial statements (further discussed in Chapter 2), as well as the statements of more than 40 Crown agencies. We met all of our key financialstatement audit deadlines while continuing to invest in training to ensure adherence to accounting and assurance standards and methodology for conducting our attest audits.

We successfully met our review responsibilities under the *Government Advertising Act, 2004*, as further discussed in Chapter 6.

The results produced by the Office this year would not have been possible without the hard work and dedication of our staff, as well as that of our agent auditors, contract staff and expert advisers.

# **Financial Accountability**

The following discussion and our financial statements outline the Office's financial results for the fiscal year 2014/15. Our financial statements have

### Figure 1: Office Organization, September 30, 2015



- Mohammed Siddiqui, Chief Operating Officer
- **Human Resources and Finance** Cindy MacDonald, Manager, Human Resources Li-Lian Koh, Manager, Finance

#### **Payroll and Administration**

Shanta Persaud Christine Wu

#### Information Technology

Shams Ali Peter Lee

#### Financial Statement Audit Portfolios and Staff\*

#### **Crown Agencies (1)**

John McDowell, Director Walter Allan, Manager Tom Chatzidimos Kandy Fletcher Mary Romano

#### Crown Agencies (2)

Laura Bell, Director Teresa Carello, Manager Izabela Beben Zachary Thomas Cynthia Tso Constantino De Sousa Roger Munroe

#### **Public Accounts**

Bill Pelow. Director Paul Amodeo, Manager Georgegiana Tanudjaja, Manager Audelyn Budihardjo Benjamin Leung Loretta Cheung Taylor Lew Marcia DeSouza Kundai Marume Neil Ganatra Megan Sim

#### Value-for-money Audit Portfolios and Staff\*

Education		Health		Health and Energy	
Vanna Gotsis, Director Wendy Cumbo, Manage Fatima Ahmed Kevin Aro Sally Chang	r Jennifer Lee Kristy May	Sandy Chan, Director Celia Yeung, Manager Denise Young, Manage Dimitar Dimitrov Vanessa Dupuis Karen Liew Gurinder Parmar	r Oscar Rodriguez Zhenya Stekovic Jing Wang Claire Whalen	Gigi Yip, Director Ariane Chan, Mana Vivian Sin, Manage Arujunan Balakrish Mohak Malik Pasha Sidhu	r
Infrastructure, Environment and Economic Development		Justice, Regulatory and Information Technology		Social Services and Tax Revenue	
Kim Cho, Director Tino Bove, Manager Veronica Ho, Manager Anita Cheung Mary Chu Jesse Dufour	Ash Goel Aaqib Shah Alexander Truong	Vince Mazzone, Directo Naomi Herberg, Manag Osman Qazi, Manager ( Fraser Rogers, Manager Shariq Saeed, Manager Rashmeet Gill Shuaib Mohammed Wendy Ng Alice Nowak	er IT)	Nick Stavropoulos, Bartosz Amerski, M Emanuel Tsikritsis, Koreena Bordenca Katrina Exaltacion Evan Gravenor Arie Lozinsky	anager

\* Staff below manager level shift between portfolios to address seasonal financial statement audit workload pressures.

Note: The following people contributed to this Annual Report but left before September 30, 2015: Helen Chow, Jennifer Fung, Inna Greenberg, Tanmay Gupta, Kristy Ho, Zahra Jaffer, Michael Katsevman, Alfred Kiang, Margaret Lam, Ravind Nanubhai, Ruchir Patel, Linde Qiu and Thaksa Sethukavalan.

been prepared in accordance with public-sector accounting standards. In accordance with these standards, we have presented a breakdown of our expenses by the main activities our Office is responsible for: value-for-money and special audits, financial-statement audits, and the review of government advertising. This breakdown is provided in Note 9 to the financial statements and indicates that 69% of our time was used to perform value-for-money and special audits, a stated priority of the Standing Committee on Public Accounts, and 30% was devoted to completing the audits of the annual financial statements of the province and over 40 of its agencies. The remaining time was devoted to our statutory responsibilities under the Government Advertising Act.

**Figure 2** provides a comparison of our approved budget and expenditures over the last five years. **Figure 3** presents the major components of our spending during the 2014/15 fiscal year and shows that over 69% (73% in 2013/14) related to salary and benefit costs for staff, while professional and other services, along with rent, constituted most of the remainder. These proportions have been relatively stable in recent years. Overall, our expenses increased by 3.9% (1.6% in 2013/14) from the previous year.

Our salaries budget was frozen for the last five years. As a result, we were unable to fully staff up

and have faced challenges in hiring and retaining qualified professional staff in the competitive Toronto job market—our public-service salary ranges have simply not kept pace with compensation increases for such professionals in the private sector. In July 2015, the Board of Internal Economy approved our request for salary and benefits funding for the 2015/16 fiscal year, to bring our staffing to the approved complement of 117.

A more detailed discussion of the changes in our expenses and some of the challenges we face follows.

### **Salaries and Benefits**

Our salary and benefit costs in 2014/15 were lower by 1.2% compared to the previous year. This decrease is mainly due to lower severance payments to retiring staff in 2014/15.

In 2014/15, our average staffing level decreased by three, to 98 people from 101 in the previous year, as shown in **Figure 4**. Most students who earned their professional accounting designation during the year remained with us. To be competitive, we must pay our newly qualified staff considerably more than they were paid as trainees, because salaries for qualified accountants rise fairly quickly in the private sector in the first five years following qualification.

#### Figure 2: Five-year Comparison of Spending (Accrual Basis) (\$ 000)

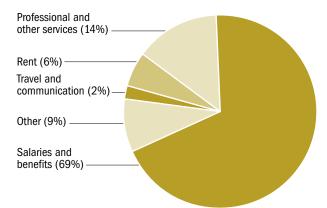
Prepared by the Office of the Auditor General of Ontario

	2010/11	2011/12	2012/13	2013/14	2014/15
Approved budget	16,224	16,224	16,224	16,427	16,520
Actual expenses					
Salaries and benefits	11,228	11,039	11,390	11,342	11,201
Professional and other services	1,491	1,667	1,643	1,759	2,284
Rent	1,036	1,016	989	1,001	1,008
Travel and communications	337	303	309	276	336
Other	1,071	1,216	1,015	1,213	1,373
Total	15,163	15,241	15,346	15,591	16,202
Unused appropriations*	1,222	997	1,000	679	160

\* These amounts are typically slightly different than the excess of appropriation over expenses as a result of non-cash expenses (such as amortization of capital assets, deferred lease inducements and employee future benefit accruals).

# Figure 3: Spending by Major Expenditure Category, 2014/15

Prepared by the Office of the Auditor General of Ontario

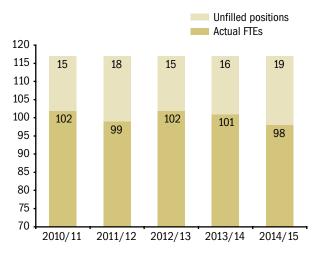


Staff departures continue as the market for professional accountants has remained fairly robust despite economic uncertainties. Our hiring continues to be primarily at more junior levels, where our salaries and benefits are competitive. Our salaries quickly fall behind private- and broaderpublic-sector salary scales for more experienced professional accountants. This is one reason that, as **Figure 4** shows, we still have a number of unfilled positions. The growing complexity of our audits requires highly qualified, experienced staff as much as possible. The challenge of maintaining and enhancing our capacity to perform these audits will only increase as more of our most experienced staff retire over the next few years.

Under the Act, our salary levels must be comparable to the salary ranges of similar positions in the government. These ranges remain uncompetitive with the salaries that both the not-for-profit and the private sectors offer. According to a survey by the Chartered Professional Accountants of Canada (formerly the Canadian Institute of Chartered Accountants), published in 2013, average salaries for CPAs in government (\$108,000) were 7% lower than those in the not-for-profit sector (\$118,000) and, most importantly, 14% lower than those at professional service CPA firms (\$134,000), which are our primary competition for professional accountants. The salaries of our highest-paid staff

### Figure 4: Staffing, 2010/11-2014/15

Prepared by the Office of the Auditor General of Ontario



in the 2014 calendar year are disclosed in Note 7 to our financial statements.

## **Professional and Other Services**

These services include both contract professionals and contract CPA firms, and represent our next most significant spending area, at almost 14% of total expenditures. These costs increased by 29.8% compared to last year, as we continue to use contract staff to cover for special assignments and for parental or unexpected leaves, as well as to help us manage peak workloads during the summer months.

Other costs, mainly relating to legal services, printing and translation costs for reports, and staff membership dues, have also increased.

We continue to rely on contract professionals to meet our legislated responsibilities, given more complex work and tight deadlines for finalizing the financial-statement audits of Crown agencies and the province.

Contract costs for CPA firms we work with remain higher because of the higher salaries they pay their staff and the additional hours required to implement ongoing changes to accounting and assurance standards. We continue to test the market for such services as contracts expire.

# Rent

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Our costs for accommodation increased slightly compared to the previous year, owing primarily to an increase in utility costs. However, our accommodation costs are still less than they were five years ago.

# **Travel and Communications**

Our travel and communications costs increased by 22.2%. In general, we incur travel costs relative to the areas we audit, and communication costs relative to the number and length of special reports and the content of our Annual Report. This year, we printed four special reports and a longer Annual Report.

# **Other**

Other costs include asset amortization, supplies and equipment maintenance, office improvements, training and statutory expenses. These expenses were 13% higher than last year, primarily due to special projects and an increase in the number of audits requiring expert advice and assistance.

# **Financial Statements**

#### **MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL STATEMENTS**

The accompanying financial statements of the Office of the Auditor General are the responsibility of management of the Office. Management has prepared the financial statements to comply with the *Auditor General Act* and with Canadian public sector accounting standards .

Management maintains a system of internal controls that provides reasonable assurance that transactions are appropriately authorized, assets are adequately safeguarded, appropriations are not exceeded, and the financial information contained in these financial statements is reliable and accurate.

The financial statements have been audited by the firm of Adams & Miles LLP, Chartered Professional Accountants. Their report to the Board of Internal Economy, stating the scope of their examination and opinion on the financial statements, appears on the following page.

Bonnie Lysyk, CPA, CA, LPA Auditor General September 25, 2015

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Mohammed Siddiqui, CPA, CA Chief Operating Officer September 25, 2015

Chapter 8

Adams & Miles LLP

501-2550 Victoria Park Ave. Toronto, ON M2J 5A9 Tel 416 502.2201 Fax 416 502.2210 200-195 County Court Blvd. Brampton, ON L6W 4P7 Tei 905 459.5605 Fax 905 459.2893

#### INDEPENDENT AUDITOR'S REPORT

To the Board of Internal Economy of Legislative Assembly of Ontario

We have audited the accompanying financial statements of the Office of the Auditor General of Ontario, which comprise the statement of financial position as at March 31, 2015 and the statements of operations and accumulated deficit, changes in net financial debt and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Office of the Auditor General of Ontario's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Office of the Auditor General of Ontario as at March 31, 2015 and the results of its operations and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

### Adams & Miles LLP

Chartered Professional Accountants Licensed Public Accountants

Toronto, Canada September 25, 2015

www.adamsmiles.com

An independent firm associated with AGN International Ltd.

# Office of the Auditor General of Ontario Statement of Financial Position

As at March 31, 2015

	2015 \$	2014 \$
Financial assets	Ŷ	Ψ
Cash	144,227	416,337
Harmonized sales taxes recoverable	140,811	146,609
Due from Consolidated Revenue Fund	570,758	479,826
Lease inducement receivable (Note 10)		322,225
	855,796	1,364,997
Financial liabilities		
Accounts payable and accrued liabilities (Note 4)	1,792,269	2,257,023
Accrued employee benefits obligation [Note 5(B)]	2,477,000	2,228,000
Deferred lease inducement (Note 10)	212,131	244,354
	4,481,400	4,729,377
Net financial debt	(3,625,604)	(3,364,380)
Non-financial assets		
Tangible capital assets (Note 3)	1,257,594	837,790
Accumulated deficit	(2,368,010)	(2,526,590)

Commitments (Note 6) Measurement uncertainty [Note 2(F)]

See accompanying notes to financial statements.

Approved by the Office of the Auditor General of Ontario:

Bonnie Lysyk, CPA, CA, LPA Auditor General

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Mohammed Siddiqui, CPA, CA Chief Operating Officer

Statement of Operations and Accumulated Deficit For the Year Ended March 31, 2015

	2015 Budget (Note 12)	2015 Actual	2014 Actual
	(Note 12)	\$	\$
Expenses	Ŧ	Ŧ	Ŧ
Salaries and wages	9,755,400	9,244,095	9,110,028
Employee benefits (Note 5)	2,243,800	1,956,804	2,231,620
Professional and other services	1,808,200	2,283,806	1,758,843
Office rent	1,062,400	1,007,630	1,001,326
Amortization of capital assets	—	359,346	331,506
Travel and communication	418,800	336,663	275,610
Training and development	378,600	123,516	135,301
Supplies and equipment	377,500	223,679	226,240
Transfer payment: CCAF-FCVI Inc.	73,000	68,108	68,480
Statutory expenses: Auditor General Act	242,700	245,128	387,582
Government Advertising Act	30,000	6,368	14,475
Statutory services	130,000	346,862	50,034
Total expenses (Notes 8 and 9)	16,520,400	16,202,005	15,591,045
Revenue			
Consolidated Revenue Fund – Voted appropriations [Note 2(B)]	16,520,400	16,520,400	16,426,700
Excess of revenue over expenses		318,395	835,655
Less: unused appropriations [Note 11]	-	159,815	678,980
Net operations surplus		158,580	156,675
Accumulated deficit, beginning of year	_	(2,526,590)	(2,683,265)
Accumulated deficit, end of year	_	(2,368,010)	(2,526,590)

See accompanying notes to financial statements.

## Statement of Changes in Net Financial Debt For the Year Ended March 31, 2015

	2015 \$	2014 \$
Net operations surplus	158,580	156,675
Purchase of tangible capital assets	(779,150)	(573,181)
Amortization of tangible capital assets	359,346	331,506
Increase in net financial debt	(261,224)	(85,000)
Net financial debt, beginning of year	(3,364,380)	(3,279,380)
Net financial debt, end of year	(3,625,604)	(3,364,380)

See accompanying notes to financial statements.

Statement of Cash Flows For the Year Ended March 31, 2015

	2015 \$	2014 \$
Operating transactions		
Net operations surplus	158,580	156,675
Amortization of tangible capital assets	359,346	331,506
Accrued employee benefits expense	(61,000)	85,000
	456,926	573,181
Changes in non-cash working capital		
Decrease (increase) in harmonized sales taxes recoverable	5,798	(34,921)
Increase in due from Consolidated Revenue Fund	(90,932)	(301,681)
Decrease in lease inducement receivable	322,225	-
Increase (decrease) in accounts payable and accrued		
salaries and benefits (Note 4)	(154,754)	373,196
Decrease in deferred lease inducement	(32,223)	(32,222)
	50,114	4,372
Cash provided by operating transactions	507,040	577,553
Capital transactions		
Purchase of tangible capital assets	(779,150)	(573,181)
(Decrease) increase in cash	(272,110)	4,372
Cash, beginning of year	416,337	411,965
Cash, end of year	144,227	416,337

See accompanying notes to financial statements.

Notes to Financial Statements For the Year Ended March 31, 2015

### 1. Nature of Operations

In accordance with the provisions of the *Auditor General Act* and various other statutes and authorities, the Auditor General, through the Office of the Auditor General of Ontario (the Office), conducts independent audits of government programs, of institutions in the broader public sector that receive government grants, and of the fairness of the financial statements of the Province and numerous agencies of the Crown. In doing so, the Office promotes accountability and value-for-money in government operations and in broader public sector organizations.

Additionally, under the *Government Advertising Act, 2004*, the Office is required to review specified types of advertising, printed matter or reviewable messages proposed by government offices to determine whether they meet the standards required by the Act.

Under both Acts, the Auditor General reports directly to the Legislative Assembly.

As required by the *Fiscal Transparency and Accountability Act, 2004*, in an election year the Office is also required to report on the reasonableness of a Pre-Election Report prepared by the Ministry of Finance.

## 2. Summary of Significant Accounting Policies

The financial statements have been prepared in accordance with Canadian public sector accounting standards. The significant accounting policies are as follows:

#### (A) ACCRUAL BASIS

These financial statements are accounted for on an accrual basis whereby expenses are recognized in the fiscal year that the events giving rise to the expense occur and resources are consumed.

#### (B) VOTED APPROPRIATIONS

The Office is funded through annual voted appropriations from the Province of Ontario. Unspent appropriations are returned to the Province's Consolidated Revenue Fund each year. As the voted appropriation is prepared on a modified cash basis, an excess or deficiency of revenue over expenses arises from the application of accrual accounting, including the capitalization and amortization of tangible capital assets, the deferral and amortization of the lease inducement and the recognition of employee benefits expenses earned to date but that will be funded from future appropriations.

The voted appropriation for statutory expenses is intended to cover the salary of the Auditor General as well as the costs of any expert advice or assistance required to help the Office meet its responsibilities under the *Government Advertising Act* and the *Fiscal Transparency and Accountability Act*, or to conduct special assignments under Section 17 of the *Auditor General Act*.

Notes to Financial Statements For the Year Ended March 31, 2015

### 2. Summary of Significant Accounting Policies (Continued)

#### (C) TANGIBLE CAPITAL ASSETS

Tangible capital assets are recorded at historical cost less accumulated amortization. Amortization of tangible capital assets is recorded on the straight-line method over the estimated useful lives of the assets as follows:

Computer hardware	3 years
Computer software	3 years
Furniture and fixtures	5 years
Leasehold improvements	The remaining term of the lease

#### (D) FINANCIAL INSTRUMENTS

The Office's financial assets and financial liabilities are accounted for as follows:

- Cash is subject to an insignificant risk of change in value so carrying value approximates fair value.
- Due from Consolidated Revenue Fund is recorded at cost.
- Accounts payable and accrued liabilities are recorded at cost.
- Accrued employee benefits obligation is recorded at cost based on the entitlements earned by employees up to March 31, 2015. A fair value estimate based on actuarial assumptions about when these benefits will actually be paid has not been made as it is not expected that there would be a significant difference from the recorded amount.

It is management's opinion that the Office is not exposed to any interest rate, currency, liquidity or credit risk arising from its financial instruments due to their nature.

#### (E) DEFERRED LEASE INDUCEMENT

The deferred lease inducement is being amortized as a reduction of rent expense on a straight-line basis over the 10-year lease period that commenced November 1, 2011.

#### (F) MEASUREMENT UNCERTAINTY

The preparation of financial statements in accordance with Canadian public sector accounting standards requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements, and the reported amounts of revenue and expenses during the reporting period. Items requiring the use of significant estimates include: useful life of tangible capital assets and accrued employee benefits obligation.

Estimates are based on the best information available at the time of preparation of the financial statements and are reviewed annually to reflect new information as it becomes available. Measurement uncertainty exists in these financial statements. Actual results could differ from these estimates. These estimates and assumptions are reviewed periodically, and adjustments are reported in the Statement of Operations and Accumulated Deficit in the year in which they become known.

Notes to Financial Statements For the Year Ended March 31, 2015

# 3. Tangible Capital Assets

	Computer hardware \$	Computer software \$	Furniture and fixtures \$	Leasehold improvements \$	2015 Total \$
Cost					
Balance, beginning of year	711,086	336,676	219,882	437,338	1,704,982
Additions	128,246	39,977	61,402	549,525	779,150
Write-off of fully amortized assets	(106,293)	(180,559)	(44,141)	-	(330,993)
Balance, end of year	733,039	196,094	237,143	986,863	2,153,139
Accumulated amortization					
Balance, beginning of year	424,820	272,149	116,377	53,846	867,192
Amortization	182,333	50,522	36,107	90,384	359,346
Write-off of fully amortized assets	(106,293)	(180,559)	(44,141)	-	(330,993)
Balance, end of year	500,860	142,112	108,343	144,230	895,545
Net Book Value, March 31, 2015	232,179	53,982	128,800	842,632	1,257,594

	Computer hardware \$	Computer software \$	Furniture and fixtures \$	Leasehold improvements \$	2014 Total \$
Cost					
Balance, beginning of year	678,777	396,107	146,025	163,341	1,384,250
Additions	195,446	8,481	95,257	273,997	573,181
Write-off of fully amortized assets	(163,137)	(67,912)	(21,400)	-	(252,449)
Balance, end of year	711,086	336,676	219,882	437,338	1,704,982
Accumulated amortization					
Balance, beginning of year	401,217	259,341	107,739	19,838	788,135
Amortization	186,740	80,720	30,038	34,008	331,506
Write-off of fully amortized assets	(163,137)	(67,912)	(21,400)	-	(252,449)
Balance, end of year	424,820	272,149	116,377	53,846	867,192
Net Book Value, March 31, 2014	286,266	64,527	103,505	383,492	837,790

Notes to Financial Statements For the Year Ended March 31, 2015

### 4. Accounts Payable and Accrued Liabilities

	2015 \$	2014 \$
Accounts payable	381,328	525,600
Accrued salaries and benefits	527,941	538,423
Accrued severance, vacation and other credits	883,000	1,193,000
	1,792,269	2,257,023
—		

Accounts payable relates largely to normal business transactions with third-party vendors and is subject to standard commercial terms. Accruals for salaries and benefits and severance, vacation and other credits are recorded based on employment arrangements and legislated entitlements.

### 5. Obligation for Employee Future Benefits

Although the Office's employees are not members of the Ontario Public Service, under provisions in the *Auditor General Act*, the Office's employees are entitled to the same benefits as Ontario Public Service employees. The future liability for benefits earned by the Office's employees is included in the estimated liability for all provincial employees that have earned these benefits and is recognized in the Province's consolidated financial statements. In the Office's financial statements, these benefits are accounted for as follows:

#### (A) PENSION BENEFITS

The Office's employees participate in the Public Service Pension Fund (PSPF) which is a defined benefit pension plan for employees of the Province and many provincial agencies. The Province of Ontario, which is the sole sponsor of the PSPF, determines the Office's annual payments to the fund. As the sponsor is responsible for ensuring that the pension funds are financially viable, any surpluses or unfunded liabilities arising from statutory actuarial funding valuations are not assets or obligations of the Office. The Office's required annual payment of \$723,315 (2014 - \$742,024), is included in employee benefits expense in the Statement of Operations and Accumulated Deficit.

#### (B) ACCRUED EMPLOYEE BENEFITS OBLIGATION

The costs of legislated severance, compensated absences and unused vacation entitlements earned by employees during the year amounted to \$151,000 (2014 – \$291,000) and are included in employee benefits in the Statement of Operations and Accumulated Deficit. The total liability for these costs is reflected in the accrued employee benefits obligation, less any amounts payable within one year, which are included in accounts payable and accrued liabilities, as follows:

### Notes to Financial Statements For the Year Ended March 31, 2015

### 5. Obligation for Future Employee Benefits (Continued)

### (B) ACCRUED EMPLOYEE BENEFITS OBLIGATION

		2015 \$	2014 \$
	ility for severance and vacation credits Due within one year and included in	3,360,000	3,421,000
	accounts payable and accrued liabilities	883,000	1,193,000
Accrued	employee benefits obligation	2,477,000	2,228,000

#### (C) OTHER NON-PENSION POST-EMPLOYMENT BENEFITS

The cost of other non-pension post-retirement benefits is determined and funded on an ongoing basis by the Ontario Ministry of Government Services and accordingly is not included in these financial statements.

### 6. Commitments

The Office has an operating lease to rent premises which expires on October 31, 2021. The minimum rental commitment for the remaining term of the lease is as follows:

	\$
2015–16	501,300
2016–17	508,800
2017–18	514,200
2018–19	521,700
2019–20	527,100
2020–21 and beyond	849,000

The Office is also committed to pay its proportionate share of realty taxes and operating expenses for the premises amounting to approximately \$519,000 during 2015 (2014 - \$546,000).

### 7. Public Sector Salary Disclosure Act, 1996

Section 3(5) of this Act requires disclosure of the salary and benefits paid to all Ontario public-sector employees earning an annual salary in excess of \$100,000. This disclosure for the 2014 calendar year is as follows:

### Notes to Financial Statements For the Year Ended March 31, 2015

# 7. Public Sector Salary Disclosure Act, 1996 (Continued)

Name	Position	Salary S	Taxable Benefits \$
Lysyk, Bonnie	Auditor General	253,580	3,972
Peall, Gary	Deputy Auditor General	190,974	297
Chagani, Gus	Assistant Auditor General	127,103	219
Chiu, Rudolph	Assistant Auditor General	144,973	234
Klein, Susan	Assistant Auditor General	147,952	234
Bell, Laura	Director	127,103	219
Chan, Sandy	Director	121,624	192
Cho, Kim	Director	113,280	190
Fitzmaurice, Gerard	Director	147,952	234
Gotsis, Vanna	Director	126,242	205
Mazzone, Vince	Director	144,973	234
McDowell, John	Director	144,973	234
Pelow, William	Director	126,242	205
Stavropoulos, Nick	Director	119,214	192
Yip, Gigi	Director	116,332	192
Allan, Walter	Audit Manager	117,291	192
Bove, Tino	Audit Manager	110,172	179
Carello, Teresa	Audit Manager	117,291	190
Cumbo, Wendy	Audit Manager	117,291	190
Herberg, Naomi	Audit Manager	119,446	190
Jaffer, Zahra	Audit Manager	102,604	177
MacNeil, Richard	Audit Manager	117,291	190
Rogers, Fraser	Audit Manager	117,291	190
Sin, Vivian	Audit Manager	117,291	190
Tsikritsis, Emanuel	Audit Manager	117,291	190
Young, Denise	Audit Manager	117,291	190
Muhammad, Shariq	Information Technology and Supply Chain Manager	101,913	174
Pedias, Christine	Manager, Corporate Communications and Government Advertising Review	104,735	180
Sturrock, Barbara	Manager, Human Resources	116,822	183
Yosipovich, Rebecca	Standards and Research Manager	105,561	182
Randoja, Tina	Editorial and Communications Coordinator	100,694	168
Beben, Izabela	Audit Supervisor	100,523	173
Chatzidimos, Tom	Audit Supervisor	102,065	176
Gupta, Tanmay	Audit Supervisor	111,011	178
Patel, Ruchir	Audit Supervisor	103,223	174
Romano, Mary	Audit Supervisor	100,461	174
Tepelenas, Ellen	Audit Supervisor	109,503	179
Ulisse, Dora	Audit Supervisor	102,753	177
Wanchuk, Brian	Audit Supervisor	107,498	179

### Notes to Financial Statements For the Year Ended March 31, 2015

### 8. Reconciliation to Public Accounts Volume 1 Basis of Presentation

The Office's Statement of Expenses presented in Volume 1 of the Public Accounts of Ontario was prepared on a basis consistent with the accounting policies followed for the preparation of the Estimates submitted for approval to the Board of Internal Economy, under which purchases of computers and software are expensed in the year of acquisition rather than being capitalized and amortized over their useful lives. Volume 1 also excludes the accrued obligation for employee future benefits and deferred lease inducement recognized in these financial statements. A reconciliation of total expenses reported in Volume 1 to the total expenses reported in these financial statements is as follows:

	2015 \$	2014 \$
Total expenses per Public Accounts Volume 1	16,392,807	15,779,943
purchase of capital assets amortization of capital assets receipt of lease inducement change in accrued future employee benefit costs amortization of deferred lease inducement	(779,150) 359,346 322,225 (61,000) (32,223) (190,802)	(573,181) 331,506 - 85,000 (32,223) (188,898)
	(190,002)	(100,090)
Total expenses per the Statement of Operations and Accumulated Deficit	16,202,005	15,591,045

Notes to Financial Statements For the Year Ended March 31, 2015

### 9. Expenses by Activity

	2015				
	Other				
	Salaries and Benefits	Operating Expenses	Statutory Expenses	Total	%
Value for money and special audits	8,210,259	2,510,725	550,319	11,271,303	69.5
Financial statement audits	2,878,631	1,864,968	29,415	4,773,014	29.5
Government advertising	112,009	27,055	18,624	157,688	1.0
	11,200,899	4,402,748	598,358	16,202,005	100.0
%	69.1	27.2	3.7	100.0	

	2014				
	Salaries and Benefits	Other Operating Expenses	Statutory Expenses	Total	%
Value for money and special audits Financial statement audits Government advertising	7,916,470 3,334,444 90,734	2,079,530 1,697,030 20,746	363,027 55,210 33,854	10,359,027 5,086,684 145,334	66.4 32.6 1.0
	11,341,648	3,797,306	452,091	15,591,045	100.0
%	72.7	24.4	2.9	100.0	

Expenses have been allocated to the Office's three main activities based primarily on the hours charged to each activity as recorded by staff in the Office's time accounting system, including administrative time and overhead costs that could not otherwise be identified with a specific activity. Expenses incurred for only one activity, such as most travel costs and professional services, are allocated to that activity based on actual billings.

### **Notes to Financial Statements** For the Year Ended March 31, 2015

### 10. Deferred Lease Inducement and Receivable

As part of the lease arrangements for its office premises, the Office negotiated a lease inducement of \$322,225 to be applied to future accommodation costs. This deferred lease inducement is being amortized as a reduction of rent expense on a straight-line basis over the 10-year lease period that commenced November 1, 2011. The Office received payment for the lease inducement in 2015.

### **11. Unused Appropriations**

FILL FILL FILL FILL FILL FILL FILL FILL	2015 \$	2014 \$
Consolidated Revenue Fund – Voted appropriations [Note 2(B)]	16,520,400	16,426,700
Less: Appropriations received from the Province	16,360,585	15,747,720
Unused Appropriations	159,815	678,980
Funding not requested Cash returned to (due from) the Province Adjustment for amortization of deferred lease inducement	97,628 29,964 32,223	665,851 (19,094) 32,223
	159,815	678,980

## 12. Budgeted Figures

Budgeted figures were approved by the Board of Internal Economy and were prepared on a modified cash basis of accounting for presentation in Volume 1 of the Public Accounts of Ontario. This differs from Public Sector Accounting Standards, as discussed in Note 8.

## 13. Comparative Figures

Certain comparative figures have been reclassified to conform to the current basis of the financial statement presentation.