

Director, Information Technology

- **Organization:** Office of the Auditor General of Ontario
- **Department:** Information Technology
- **Location:** 20 Dundas Street West, Suite 1530, Toronto, Ontario
- **Job Term:** 1 Permanent
- **Job Code:** Director (XEXE2)
- **Salary:** \$152,570 - \$192,570
- **Posting Status:** Open
- **Job ID:** 2509

The **Office of the Auditor General of Ontario** (Office) is seeking a highly motivated individual to join our team as the **Director, Information Technology ("IT")**. Under the supervision of the Chief Operating Officer (COO), the Director of Technology oversees the development, execution, support, and evaluation of a robust and comprehensive information technology (IT) platform. The Director works with senior leadership and departments to help effectively utilize the applications of technology within their respective areas of responsibility. In addition, the Director focuses the department on innovation, efficiency and implementation of industry leading technology practices that will aid the OAGO in providing the highest quality services and the infrastructure to ensure smooth management of organizational operations.

The Office of the Auditor General is an independent office of the Legislative Assembly that conducts performance and financial statement audits of the provincial government, its ministries and agencies. We also audit organizations in the broader public sector that receive provincial funding. Our vision is to deliver exceptional value and assurance to members of the Legislative Assembly, the Standing Committee on Public Accounts, and all Ontarians through high-quality work that promotes accountability, transparency and effective governance in the Ontario public sector.

What can I expect to do in this role?

Responsible for development, implementation, operation, monitoring, and evaluation of the technology platform for the OAGO. Provides leadership for short-and long-range planning for all technology initiatives: innovation and modernization, vision, goals, program objectives/strategies/activities, infrastructure, staffing, training, evaluation, budgeting, and collaboration with others.

- Responsible for maintaining technology operations to include systems administration, network management, telecommunications management, system and data security, system and data backup and emergency recovery plans.
- Plans for, establishes, and maintains the OAGO- data base systems. Responsible for assuring data integrity and assisting staff in data access and utilization.
- Provides leadership in identifying hardware and software needs and purchases.
- Establishes standards for the purchase of equipment, software, related media, and supplies according to procurement guidelines. Supervises the system-wide inventory of technology assets.
- Directs the development and delivery of technology training as needed.

- Maintains ticketing system for technology related technology needs, repairs, and maintenance.
- Develops protocols to ensure tickets are completed in a timely manner and accurately.
- Serves as first responder to IT related emergencies and after hour situations.
- Provides support and technical assistance to the Executive Committee in project management on OAGO improvement projects, pertaining to technology.
- Advises the Executive leadership on the financial implications of technology programs.
- Administers programs within approved budget parameters including allocation of financial, technology, and staff (FTE) resources.
- Recognizes the need for and formulates policies necessary to implement OAGO information technology management goals and objectives.
- Works within the established system for periodic review of policies to determine when modifications are necessary to advance the goals of the department and to serve the overall needs of employees and managers and the organization.
- Oversees security of systems, networks, and enterprise information; facilitates IT security audits or investigations.

How do I qualify?

Education, Skills, and Knowledge:

- Knowledge of current technology environments and best practices.
- Minimum of 8 years of progressive experience in IT operations, with at least 5 years in a senior leadership or management role overseeing IT teams and projects.
- Demonstrated ability to modernize and introduce best practices to organizations.
- Strong project management skills and demonstrated ability to plan, organize, and manage programs and projects.
- Strong analytical and problem-solving skills.
- Understanding and demonstration of “client-centered” support and services.
- Excellent oral, written, and interpersonal communication skills.
- Ability to work both independently and cooperatively.
- Ability to organize work, set priorities, and meet deadlines.
- Ability to establish effective working relationships at all levels of the organization.
- Ability to remain calm, deliberate, and tactful in stressful and emotional situations.

Asset Qualifications

- Understanding of the Ontario government environment and legislative processes and government policies and procedures is an asset.
- Having the ability to communicate (orally and in writing) in French is an asset.

How to apply

If you want to work in an environment that is positive, challenging, and safe, where your contributions are valued, please submit a cover letter and resume (as one document) by **June XX, 2025**, to resumes@auditor.on.ca, and specify the competition number as **#2509**.

Commitment to diversity, inclusion, accessibility, and anti-racism:

We are committed to building a workforce that reflects Ontario's varied communities and promoting a diverse, anti-racist, inclusive, accessible, merit-based, respectful and equitable workplace.

We invite all interested individuals to apply, and encourage applications from people with disabilities, racialized individuals, including Indigenous and Black applicants, as well as people from a diversity of ethnic and cultural origins, sexual orientations, gender identities and expressions.

We offer accommodation in all aspects of employment, including the recruitment process, consistent with the requirements of [Ontario's Human Rights Code](#). If you require a disability-related accommodation to participate in the recruitment process, please contact the recruitment team at resumes@auditor.on.ca who will respond to you within 72 hours.

We also believe in the importance of providing services to Ontarians in both official languages, and encourage interested bilingual candidates to apply, particularly for public-facing positions.

Notes:**Canadian Police Information Centre (CPIC) Screening**

- Prior to an offer of employment, the top applicant(s) will be required to undergo a screening by the Canadian Police Information Centre (CPIC).

Qualified List Information:

- A list of qualified candidates will be established for the Director, IT position in the Office of the Auditor General of Ontario (OAGO) and will be in effect for twelve (12) months from the date the list is created. Qualified candidates on the list may be considered when filling future permanent and/or temporary vacancies in this position.